

HEALTH PLAN CONTACTS

(For Employer Use Only)

September 2011

ANTHEM Blue (NE, NW & SE)	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Elaine Zile elaine.zile@anthem.com	513-770-7290 Fax: 513-770-7360	Christy Mathews christy.mathews@anthem.com	513-770-8806 Fax: 513-770-7360
Claims	Customer Service	800-490-6201	Valarie Shane valerie.shane@wellpoint.com	417-888-9082 Fax: 417-888-9075
Supplies	Marin LaPlante Kleinke marin.laplantekleinke@anthem.com	Phone & Fax: 920-923-7594	Angie Gehrman angie.gehrman@anthem.com	715-852-5672 Fax: 715-852-5639
Employee Assistance Program	Customer Service	800-490-6201		
Complaints/Grievances	Customer Service	800-490-6201	Amy Moehl amy.moehl@wellpoint.com	417-888-9107 Fax: 417-888-9005
ARISE HEALTH PLAN	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Billing & Enrollment billingandenrollment@ arisehealthplan.com	920-617-6330 Fax: 920-490-6928	Jennifer Walske jennifer.walske@arisehealthplan.com	920-490-6978 Fax: 920-490-6928
Claims	Member Services gbmemberservcorresp@ arisehealthplan.com	920-490-6900 Fax: 920-490-6921	Mary Biskner-Bourin mary.biskner-bourin@arisehealthplan.com	920-490-6907 Fax: 920-490-6921
Supplies	Sue Schmidt sue.schmidt@arisehealthplan.com	920-490-6936 Fax: 920-490-6928	DeDe Adams dede.adams@arisehealthplan.com	920-490-6938 Fax: 920-490-6928
Employee Assistance Program	Kit Buckland kit.buckland@arisehealthplan.com	920-490-6983 Fax: 920-490-6920	Cindy Allcox cindy.allcox@arisehealthplan.com	920-490-6972 Fax: 920-490-6920
Complaints/Grievances	Teresa Williquette teresa.williquette@ arisehealthplan.com	920-490-6987 Fax: 920-490-6955	Lori Turek lori.turek@arisehealthplan.com	920-490-6960 Fax: 920-490-6955
DEAN HEALTH PLAN	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Hillary Johnson hillary.johnson@deancare.com	608-827-4353 Fax: 608-836-9620	Sara Fraederichs sara.fraederichs@deancare.com	608-827-4332 Fax: 608-836-9620
Claims	Linda Warren linda.warren@deancare.com	608-827-4041 Fax: 608-827-4212	Annette Grosz-Ringdahl annette.grosz-ringdahl@deancare.com	608-827-4486 Fax: 608-827-4212
Supplies	Penny Bound penny.bound@deancare.com	608-827-4122 Fax: 608-827-4152	Laurie Breitzke laurie.breitzke@deancare.com	608-827-4045 Fax: 608-827-4152
Employee Assistance Program	Kelly Shepro kelly.shepro@deancare.com	608-827-4453 Fax: 608-827-4212	Annette Grosz-Ringdahl annette.grosz-ringdahl@deancare.com	608-827-4486 Fax: 608-827-4212
Complaints/Grievances	Michelle Olson michelle.olson@deancare.com	608-827-4302 Fax: 608-827-4300	Julie Utter julie.utter@deancare.com	608-827-4485 Fax: 608-827-4300

GHC – EAU CLAIRE	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Cindy Watkins cwatkins@group-health.com or ghcenrollment@group-health.com	715-552-4300 Fax: 715-836-7683	Renee Bonjour rbonjour@group-health.com	715-552-4300 Fax: 715-522-3500
Claims	Member Services	888-203-7770 Fax: 715-836-7683	Erika Thorson ethorson@group-health.com	715-552-4300 Fax: 715-836-7683
Supplies	Cindy Watkins cwatkins@group-health.com or ghcenrollment@group-health.com	715-552-4300 Fax: 715-836-7683	Renee Bonjour rbonjour@group-health.com	715-552-4300 Fax: 715-522-3500
Employee Assistance Program	Customer Service	888-203-7770 Fax: 715-836-7683		
Complaints/Grievances	Mark Peterson mpeterso@group-health.com	715-552-4300 Fax: 715-836-7683	Amy Wolfgram awolfgra@group-health.com	715-552-4300 Fax: 715-836-7683
GHC – SOUTH CENTRAL	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Julie Kellesvig jkellesvig@ghcscw.com	608-251-4156 Fax: 608-662-4837	Angie Erickson aerickson@ghcscw.com	608-251-4156 Fax: 608-662-4837
Claims	Sherry Strezlec sstrezlec@ghcscw.com	608-251-4526 Fax: 608-828-4856	Robert Mielke bmielke@ghcscw.com	608-251-4156 Fax: 608-828-4856
Supplies	Emily Daws edaws@ghcscw.com	608-662-4883 Fax: 608-828-9333	Della Copp dcopp@ghcscw.com	608-251-3356 Fax: 608-828-9333
Employee Assistance Program	Richard Adelman radelman@ghcscw.com	608-441-3290 Fax: 608-441-3291	Claire Kia ckia@ghcscw.com	608-661-7227 Fax: 608-661-7221
Complaints/Grievances	Lavora Baird lbaird@ghcscw.com	608-828-4853 Fax: 608-828-4810	Kathy O'Neil koneill@ghcscw.com	608-251-3356 Fax: 608-828-9333
GUNDERSEN LUTHERAN	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Jen Mark jemark@gundluth.org Tracy Lakey tllakey@gundluth.org	608-775-8032 608-775-0442 Fax: 608-775-8060	Cali Kline cakline@gundluth.org	608-775-8011 Fax: 608-775-8060
Claims	Melissa Holthaus mkholtha@gundluth.org	608-775-8027 Fax: 608-775-8091	Carla Mullins camullin@gundluth.org	608-775-8074 Fax: 608-775-8091
Supplies	Jen Mark jemark@gundluth.org Tracy Lakey tllakey@gundluth.org	608-775-8032 608-775-0442 Fax: 608-775-8060	Cali Kline cakline@gundluth.org	608-775-8011 Fax: 608-775-8060

Employee Assistance Program	Melissa Holthaus mkholtha@gundluth.org	608-775-8027 Fax: 608-775-8091	Carla Mullins camullin@gundluth.org	608-775-8074 Fax: 608-775-8091
Complaints/Grievances	Tina Shuda tkshuda@gundluth.org	608-775-8052 Fax: 608-775-8091	Ruth Breidel RABreide@gundluth.org	608-775-8751 Fax: 608-775-8091
HEALTH PARTNERS	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Debbie Tix deborah.a.tix@healthpartners.com	952-883-6019 Fax: 952-883-6075	Eva Pinc eva.m.pinc@healthpartners.com	952-883-6033 Fax: 952-883-6075
Claims	Micki Dirtzu michelle.l.dirtzu@healthpartners.co	952-883-6315 Fax: 952-853-8710	E. Sue Tobias elizabeth.s.tobias@healthpartners.com	952-883-7443 Fax: 952-857-8710
Supplies	Micki Dirtzu michelle.l.dirtzu@healthpartners.co m	952-883-6315 Fax: 952-853-8710	E. Sue Tobias elizabeth.s.tobias@healthpartners.com	952-883-7443 Fax: 952-857-8710
Employee Assistance Program	Care Line	800-551-0859	Member Services	800-883-2177
Complaints/Grievances	Suzanne Anderson suzanne.l.anderson @healthpartners.com	952-967-5497 Fax: 952-883-5666	Mollie Strom mollie.e.strom@healthparnters.com	952-967-6624 Fax: 952-883-5666
HEALTH TRADITION	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Service	877-832-1823 (no fax)	Jane Fjerstad fjerstad.jane@mayo.edu	507-538-5190 Fax: 507-284-0528
Claims	Customer Service	877-832-1823 (no fax)	Breanna Berven Berven.breanna@mayo.edu	507-293-0779
Supplies	Kathy Reinolt reinolt.kathy@mayo.edu	608-781-2720 Fax: 608-781-4620	Chris Massa massa.christopher@mayo.edu	608-781-9497 Fax: 608-781-4620
Employee Assistance Program	Dave Kramer kramer.david2@mayo.edu	608-781-9644 Fax: 608-781-4620	Kathy Reinolt reinolt.kathy@mayo.edu	608-781-2720 Fax: 608-781-4620
Complaints/Grievances	Steve Kunes kunes.steven@mayo.edu	608-781-9692 Fax: 608-781-9653	Gayle Adamson adamson.gayle@mayo.edu	608-781-9692 Fax: 608-781-9653
HUMANA 800-4humana	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Stephanie Hering shering@humana.com	513-826-8143 Fax 513-898-7476	Carly Lindsey clindsey@humana.com	812-284-4235 Fax: 502-508-3072
Membership and Coverage – GROUP MEDICARE	Amy Tucker GroupMedicareACS@humana.com	502-580-6658 Fax: 502-301-5772	Doug Gigliotti – Account Installation Manager	502-580-6193 Fax: 502-508-0279

Claims	Stephanie Hering shering@humana.com	513-826-8143 Fax: 513-898-7476	Regina Cartwright rcartwright@humana.com	502-580-7185 Fax: 502-508-7185
Supplies	Carole Carter ccarter3@humana.com	262-408-4581 Fax: 920-632-1267	Gina DeBruin gdebruin@humana.com	262-408-4576
Employee Assistance Program	LifeSynch (fna Corphealth) Ron Hesslein (EAP Director) rhesslein@lifesynch.com	469-759-4291 Fax 866-771-0574	Bryan Black – Account Executive Bblack3@lifesynch.com	469-759-4312 Fax: 866-771-0574
Complaints/Grievances	Sheri Duckart Lead Grievance and Appeals) sduckart@humana.com Terry Stankevitz Supervisor, Grievance and Appeals tstankevitz@humana.com Barb DeMoulin Frontline Leader Critical Inquiry, DOI Inquiries, Presidential Complaints, subpoenas and records requests bdemoulin@humana.com	920-337-7032 Fax: 920-632-0090 920-337-8405 Fax: 920-632-0587 920-337-5148 Fax: 920-339-5043	Andrea Harvel Manager, Grievance and Appeals-Appeals, first, second, IRO) aharvel@humana.com Cindy Elmergreen: Manager Critical Inquiry-DOI Inquiries, Presidential Complaints, Subpoenas and records requests. Celmergreen@humana.com	920-337-5667 Fax: 920-339-5043
MEDICAL ASSOCIATES	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Laura Boge lboge@mahealthcare.com	563-584-4857 Fax: 563-556-5134	Joy Kaiser jlkaiser@mahealthcare.com	563-584-4814 Fax: 563-556-5134
Claims	Dawn Schemmel dschemmel@mahealthcare.com	563-584-4895 Fax: 563-556-5134	Stephanie Bieneman sbienema@mahealthcare.com	563-584-4866
Supplies	Joy Kaiser jlkaiser@mahealthcare.com	563-584-4814 Fax: 563-556-5134	Joy Kaiser jlkaiser@mahealthcare.com	563-584-4814 Fax: 563-556-5134
Employee Assistance Program	Health Care Services	563-556-8070 Fax: 563-556-5134	Health Care Services	563-556-8070 Fax: 563-556-5134
Complaints/Grievances	Laura Boge lboge@mahealthcare.com	563-584-4857 Fax: 563-556-5134	Karen Thys kthys@mahealthcare.com	563-584-4781
MERCYCARE	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Service mcare@mhsjvl.org	800-895-2421 Fax: 608-741-5238	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751
Claims	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751	Barbara Johnson bjohnson@mhsjvl.org	608-741-3345 Fax: 608-752-3751
Supplies	DuWayne Severson dseverson@mhsjvl.org	608-741-5626 Fax: 608-752-3751	Rebekah Falk rfalk@mhsjvl.org	608-758-7739 Fax: 608-752-3751

Employee Assistance Program	Judy Formosa jformosa@mhsjvl.org	608-756-4681 Fax: 608-755-4718	Lisa Usgaard lusgaard@mhsjvl.org	608-756-5555 Fax: 608-756-0174
Complaints/Grievances	Patti Heise pheise@mhsjvl.org	608-741-3342 Fax: 608-752-3751	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751
NAVITUS HEALTH SOLUTIONS	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Care	866-333-2757 Fax: 920-831-1930	Laura Morgan laura.morgan@navitus.com	920-225-7074 Fax: 920-225-7002
Claims	Customer Care	866-333-2757 Fax: 920-831-1930	Laura Morgan laura.morgan@navitus.com	920-225-7074 Fax: 920-225-7002
Supplies	Laura Morgan laura.morgan@navitus.com	920-225-7074 Fax: 920-225-7002	Steve Alexander steven.alexander@navitus.com	920-831-7303 Fax: 920-225-7002
Complaints/Grievances	Jenny West jenny.west@navitus.com	920-225-7027 Fax: 920-735-5347	Laura Morgan laura.morgan@navitus.com	920-225-7074 Fax: 920-225-7002
NETWORK HEALTH PLAN	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Service	800-826-0940 Fax: 920-720-1909	Carrie Helms cahelms@networkhealth.com	920-720-1258 Fax: 920-720-1256
Claims	Customer Service	800-826-0940 Fax: 920-720-1909	Carrie Helms cahelms@networkhealth.com	920-720-1258 Fax: 920-720-1256
Supplies	Carrie Helms cahelms@networkhealth.com	920-720-1258 Fax: 920-720-1256	Customer Service	800-826-0940 Fax: 920-720-1909
Employee Assistance Program	Carrie Helms cahelms@networkhealth.com	920-720-1258 Fax: 920-720-1256	Customer Service	800-826-0940 Fax: 920-720-1909
Complaints/Grievances	Peggy Huss phuss@networkhealth.com	920-720-1305 Fax: 920-720-1909	Carrie Helms cahelms@networkhealth.com	920-720-1258 Fax: 920-720-1256
PHYSICIANS PLUS	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Member Service ppicinfo@pplusic.com	608-282-8900 Fax: 608-258-1902	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-258-1906
Claims	Member Service ppicinfo@pplusic.com	608-282-8900 Fax: 608-258-1902	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-258-1906
Supplies	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-258-1906	Lisa Maslowski lisa.maslowski@pplusic.com	608-417-4684 Fax: 608-258-1906
Employee Assistance Program	Behavioral Health Consultation	608-233-3575 Fax: 608-287-5993	Behavior Health Consultation	608-233-3575 Fax: 608-287-5993
Complaints/Grievances	Cathi Willette cathi.willette@pplusic.com	608-417-4526 Fax: 608-258-1909	Rita Macintire rita.macintire@pplusic.com	608-417-4527 Fax: 608-258-1909

SECURITY HEALTH PLAN	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Jan Revling revling.janalee@securityhealth.org	715-221-9459 Fax: 715-221-9500	Barbara Poncek poncek.barbara@securityhealth.org	715-221-9519 Fax: 715-221-9500
Claims	Stephanie Bauer bauer.stephanie@securityhealth.org	715-221-9531 Marshfield 715-261-4024 Wausau Fax: 715-261-4088	Sommer Weiland weiland.sommer@securityhealth.org	715-261-4010 Fax: 715-261-4088
Supplies	Katie Olszewski olszewski.katie@securityhealth.org	715-221-9722 Fax: 715-221-9500	Becky Gorst gorst.becky@securityhealth.org	715-221-9711 Fax: 715-221-9456
Employee Assistance Program	Customer Service shpcsweb@securityhealth.org	800-472-2363 Company Fax: 715-221-9500	Kristi Oertel oertel.kristi@securityhealth.org	715-221-9567 Fax: 715-221-9500
Complaints/Grievances	Shelley Kress kress.shelley@securityhealth.org	715-221-9663 Fax: 715-221-9500	Sharon Lisiecki lisiecki.sharon@securityhealth.org	715-221-9657 Fax: 715-221-9500
UNITED HEALTHCARE OF WISCONSIN (NE & SE)	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Eligibility only – Shelly Mailhiot shelly_mailhiot@uhc.com Coverage – Customer Service	Eligibility:920-662-8356 Coverage: 800-357-0974 Fax: 866-674-5637	Sarah Sobiech sarah_m_sobiech@uhc.com	952-992-4566
Claims	Customer Service Center	800-357-0974	Sarah Sobiech sarah_m_sobiech@uhc.com	952-992-4566
Supplies	Andrea Darling andrea_m_darling@uhc.com	920-662-8287 Fax: 866-674-2861	Brandon Widell brandon_widell@uhc.com	920-662-8297 Fax: 866-230-9589
Employee Assistance Program	Care24	888-887-4114	Customer Service	800-357-0974
Complaints/Grievances	Customer Service Center	1-800-357-0974		
UNITY HEALTH INSURANCE (UW HEALTH AND COMMUNITY)	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Joan Mickelson joanm@unityhealth.com	800-362-3308 ext. 1743 Fax: 608-644-2069	Rhonda Jones rhonda.jones@unityhealth.com.	608-643-1492 Fax: 608-643-2564
Claims	Danielle Booth danielle.booth@unityhealth.com	608-643-1507 Fax: 608-644-2007	Erica Moser erica.moser@unityhealth.com	800-362-3308 ext 1684 Fax: 608-643-2564
Supplies	Kathy Ikeman kathleen.ikeman@unityhealth.com	608-643-1486 Fax: 608-643-2564	Tammy Sullivan tamara.sullivan@unityhealth.com	608-643-1523 Fax: 608-643-2564
Employee Assistance Program	Danielle Booth danielle.booth@unityhealth.com	608-643-1507 Fax: 608-644-2007	Erica Moser erica.moser@unityhealth.com	800-362-3308 ext 1684 Fax: 608-643-2564
Complaints/Grievances	Heather Kavanaugh heatherk@unityhealth.com	608-643-1423 Fax: 608-644-2053	Andrea Olson andrea.olson@unityhealth.com	800-362-3308 ext. 1706 Fax: 608-644-2022

WEA TRUST PPP	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership Coverage	Sue Kempfer skempfer@weatrust.com John Lunstrum jlunstrum@weatrust.com	(800)-279-4000, ext. 2349 Fax: 608-661-6792 (608) 661-6763 (800) 279-4000, ext. 6763 Fax: (608) 276-9119	Jill Gefke Jgefke@weatrust.com Terry Duschak-Dosher tduschak@weatrust.com	(800)-279-4000, ext. 2279 Fax: 608-661-6792 (608) 661-6628 (800) 279-4000, ext. 6628 Fax: (608) 276-9119
Claims	John Lunstrum jlunstrum@weatrust.com	(608) 661-6763 (800) 279-4000	Terry Duschak-Dosher tduschak@weatrust.com	(608) 661-6628 (800) 279-4000, ext. 6628
Supplies	Sue Schiltz sschiltz@weatrust.com	(800) 279-4000 ext. 2411 Fax: (608) 661-6792	Randi Bersing rbersing@weatrust.com	(800) 279-4000 Ext. 2537 Fax: (608) 661-6792
Employee Assistance Program	John Lunstrum jlunstrum@weatrust.com	(608) 661-6763 (800) 279-4000	Terry Duschak-Dosher tduschak@weatrust.com	(608) 661-6628 (800) 279-4000, ext. 6628
Complaints & Grievances	John Lunstrum jlunstrum@weatrust.com	(608) 661-6763 (800) 279-4000 ext. 6763	Marie Ziebell mziebell@weatrust.com	(800) 279-4000 ext. 2242 Fax: (608) 276-9119
WPS METRO CHOICE	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3639	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Claims	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3626	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Supplies	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861	David Grunke david.grunke@wpsic.com	608-226-8030 Fax: 608-223-2979
Employee Assistance Program	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3626	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Complaints/Grievances	Erna Selby erna.selby@wpsic.com	608-221-7128 Fax: 608-223-3603	Barbara Posekany barbara.posekany@wpsic.com	608-221-7172 Fax: 608-223-3603
WPS HEALTH INSURANCE (STANDARD PLANS & SMP)	PRIMARY CONTACT NAME E-MAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME E-MAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3639	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Claims	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3626	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Supplies	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861	David Grunke david.grunke@wpsic.com	608-226-8030 Fax: 608-223-2979

Employee Assistance Program	Customer Service greg.nelson@wpsic.com	800-634-6448 Fax: 608-223-3626	Greg Nelson greg.nelson@wpsic.com	608-516-6129 Fax: 608-223-5861
Complaints/Grievances	Erna Selby erna.selby@wpsic.com	608-221-7128 Fax: 608-223-3603	Barbara Posekany barbara.posekany@wpsic.com	608-221-7172 Fax: 608-223-3603